

# Preparing and Shipping Your HDD

## Getting Started: Hardware & Shipping

To begin the service, you must provide your own hard drive.

### 1. Prepare Your Drive

We recommend **pre-loading (seeding)** your initial backup onto the drive at home. This saves you weeks of upload time.

- **Supported Sizes:** 3.5" and 2.5" drives.
- **Supported Interfaces:** SATA and SAS.

### 2. Shipping to Austria

Please pack your HDD securely in anti-static bags and bubble wrap.

- **Shipping Address:** Provided upon [sign-up](#) or via the Contact Form on our [Homepage](#).
- **Shipping Costs:** The customer pays for shipping to us. If you cancel within the first 6 months due to dissatisfaction, we cover the return shipping.

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